## **FREQUENTLY ASKED QUESTIONS**

## How old do I need to be to enter?

This promotion is only open to all consumers residing in The Philippines aged 18 or over.

# How do I enter the promotion?

Buy P300 worth of *Energizer*® products (batteries, battery chargers or flashlights) during the promotion period. Go to Ilsurprises.energizerpromo.com, if you have not landed on the correct country site, then select your country using the country selector. Enter the pack's barcode (on the reverse of the product packaging) alongside the following details:

- Full Name
- Email address
- Mobile number
- Complete Address
- Upload a clear copy of the receipt

You will then receive an email confirming you have been entered into the prize draw.

# How long does this promotion last?

The Promotion is open from **July 1, 2025 to August 31, 2025.** Beyond the promo period, you will not be able to join the promotion.

## Which Energizer® products are included in this promotion?

## **PARTICIPATING PRODUCTS:**

Energizer® Max Plus AA Blister Pack 2s
Energizer® Max AA Blister Pack 4s
Energizer® Max AA Blister Pack 2s
Energizer® Max AA Blister Pack 4s
Energizer® Max Plus AAA Blister Pack 2s
Energizer® Max AAA Blister Pack 2s
Energizer® Max AAA Blister Pack 4s
Energizer® Max C Blister Pack 4s
Energizer® Max D Blister Pack
Energizer® Max 9-Volts Blister Pack
Energizer® Touchtech Flashlight w/2 AA
Energizer® Hard Case Task Light w/2 AA
Energizer® Rechargeable Spotlight
Energizer® Universal Plus Headlight

Energizer® Powerplus AAA NiMH Blister Pack
Energizer® Extreme AA NiMH Blister Pack
Energizer® Powerplus AA NiMH Blister Pack
Energizer® NH22 9V 175mAh Blister Pack
Energizer® Mini Charger w/2 AAA
Energizer® Maxi Charger

Energizer® Pro Charger w/2 AA Universal

Energizer Max AAA 4+1

Energizer® Lithium AA Blister Pack 2s Energizer® Lithium AAA Blister Pack 2s

Energizer® CR2016 Lithium Coin 3V Blister Pack Energizer® CR2025 Lithium Coin 3V Blister Pack Energizer® CR2032 Lithium Coin 3V Blister Pack Energizer® A23 Mng Dioxide 12V Blister Pack

# ENERGIZER® DOUBLE THE PRIZE PROMO FAQS

Energizer® Vision Headlight
Energizer® Compact Metal Light
Energizer® Metal Penlite
Energizer® Penlight

Energizer® A27 Mng Dioxide 12V Blister Pack Energizer® A76 Mng Dioxide Blister Pack Energizer® Lithium EL123A Photo Blister Pack Energizer® Bike Light

## Can I send multiple entries?

Yes. The more entries, the more chances of winning! However, please do take note that you can only send up to 3 entries per day.

I've input my name, surname and email address but I haven't received a confirmation email. Check your junk mail. If you still cannot find the confirmation email, please contact Energizer customer services at <a href="mailto:EnergizerPH.promo@gmail.com">EnergizerPH.promo@gmail.com</a> or send a message via Energizer Philippines' Facebook page @EnergizerPH who will be able to assist you further.

I am experiencing issues with the Energizer promotional website, what do I do? Please try rebooting your device and refreshing the page. If you are still experiencing issues, please contact Energizer customer services on <a href="mailto:EnergizerPH.promo@gmail.com">EnergizerPH.promo@gmail.com</a> or send a message via Energizer Philippines' Facebook page @EnergizerPH.

# Are online purchases eligible in the promo?

Yes. Instead of the Sales Invoice number/Official Receipt number, simply input the order number.

## **RAFFLE PROMO PERIOD & PRIZES**

## When is the raffle draw?

ENTRY PERIOD	July 1 2025 to August 31, 2025
RAFFLE DRAW DATE	SEPTEMBER 3, 2025
ANNOUNCEMENT DATE	SEPTEMBER 5, 2025
PRIZES	5 WINNERS OF 2 x THEME PARK TICKET (LOCAL THEME PARK EQUIVALENT TO STAR CITY)
	2 WINNERS OF 2 x ANBERNIC HANDHELD GAME CONSOLE
	1 WINNER OF 2 x DECATHLON FOLDABLE BIKE
	1 WINNER OF HUAWEI MATEPAD
	1 WINNER OF 3D 2N TRIP TO OSAKA, JAPAN WITH UNIVERSAL STUDIOS PASSES, ACCOMMODATION AND VISA PROCESSING FOR 2

# ENERGIZER® DOUBLE THE PRIZE PROMO FAQS

### **WINNER NOTIFICATION AND CLAIMING**

## Where can we see the official winner announcement?

Winners will be announced at <u>www.facebook.com/EnergizerPH</u>. Winners will also be notified via phone call, SMS and registered mail.

## I won, how can I claim my prize?

Winners must send a copy of their valid ID, and proof of purchase (sales invoice) to Promos. Energizer PH@gmail.com or via Facebook Messenger (@Energizer PH).

If a winner cannot provide a copy of their Proof of Purchase (sales invoice) or valid ID, they can present a duly notarized Affidavit of Loss to claim their prize.

#### I won but I did not receive a notice.

If you won and did not receive a notification please contact us thru Promos. Energizer PH@gmail.com or via Facebook Messenger (@Energizer PH). Please ready your valid I.D. and Sales Invoice.

## I have not received my prize yet.

Should you not receive the prize after this period you may contact us via Promos. Energizer PH@gmail.com or contact via Facebook Messenger (@Energizer PH).

## I lost my receipt, can I still claim my prize?

Receipts and invoices are required to claim your prize. However, in lieu of the receipt, you may file for a duly notarized affidavit of loss and send us a copy.

### **ABOUT THE PRIZES**

## I won! How do I claim my prize?

For residents within NCR:

You may claim the prize at ATMOSPHERE EVENTS OFFICE, 19/F Marco Polo Ortigas Manila, Sapphire Road, Ortigas Center, Pasig City 1600.

## For residents OUTSIDE NCR:

Prize will only be delivered free of charge once (1). The winner will shoulder the succeeding delivery charge(s) should they choose to claim their prize on a different date.

For updates and winner announcements please visit: www.facebook.com/EnergizerPH.